

BUILDING THE BUSINESS CASE FOR GLOBAL RESOURCING TRANSFORMATION

Time	Activity
10:00	21st Century Global Resourcing Models • Introduction: Macro-market Issues Affecting Talent & Resourcing Agendas • Global Resourcing Benchmark Research: Existing and Best Practice • Case Study: The Novartis Model • Challenge Session: Designing a 21st Century Resourcing Model
12:00	Networking Lunch
13:00	Building the Business Case • Identifying and Evaluating Direct & Indirect Costs • Make vs. Buy: Balancing Flexibility, Risks & Fixed Costs • ROI and Value Optimisation • Budgeting: Best Practice and New Thinking • Centralisation vs Localisation: Charge Back Models • Partner Management: Process & Technology for Operations & Governance
17:00	Conclude